## **EXAMPLES OF CLEAR AND CONFUSING DIRECTIONS**

Read these examples and notice what makes the clear directions "clear" and what makes the confusing directions "confusing".

CLEAR CONFUSING

Writing your Name on a Piece of Paper

First, get out a piece of paper. Next, find a pencil and hold it in your writing hand. Last, write your name at the top of the piece of paper.

Blowing Your Nose

First, get a piece of tissue. Then, put the tissue up to your nose with both hands. Finally, blow your nose into the tissue.

Turn Off the Classroom Light

First, go to the light switch for the classroom light. Second, clutch the light switch with your fingers. Last, firmly move the switch in the opposite direction. Writing your Name on a Piece of Paper

Look for some paper. Go to the top of it. Put your name on it.

Blowing Your Nose

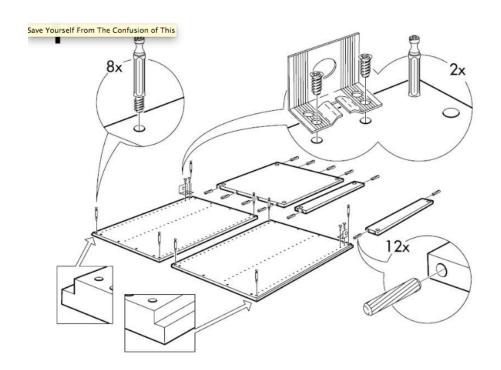
Find something to blow your nose with.
Put it in your hands.
Then blow

Turn Off the Classroom Light

Go to where the light goes off and on. Hold your hand up. Turn the light off.







## Ikea (finally) admits its instructions are confusing

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Ikea, the Swedish purveyors of modernist DIY home furnishings and 50-cent hot dogs, has heard your pleas: They understand their <a href="much-parodied">much-parodied</a>, wordless assembly instructions make things more complicated than they need to be. Thus, they have begun posting <a href="how-to">how-to</a> videos on their <a href="YouTube">YouTube</a> channel. The first in the series is a four-minute clip on assembling the Malm bed frame. There are helpful pop-up windows, and viewers can pause, rewind and fast forward easily. New videos are planned weekly, with upcoming spots for the Pax Lyngdal wardrobe and Galant corner desk. No word on whether videos are planned for making Swedish meatballs.